

# News letter Harbour October 2019



## Harbour planning Winter 2019 - 2020

The harbourmasters are always pleased to help you. The Winter planning is quite a task, and as every year, we have a full schedule. To optimise our use of the harbour and quays, we would ask you to moor your ship at the designated berth as directed by the Harbourmaster.

## Quay Stairs

It is strictly forbidden to dismantle the Quay stairs. If you have safety issues because of the stairs, please contact the Harbourmaster. If it is necessary to adjust the stairway, we will be happy to oblige. Any damage caused to the stairways will be charged to the ship lying next to that stairway.



## Winter renovation of ships

It is strictly forbidden to carry out conservation work to the exterior of ships in our harbour or quays. Small repairs may be undertaken, using tarps to prevent paint, sanding media, and debris from polluting air and water resources. Use vacuum sanders to remove paint from hulls and to collect debris during sanding. Vacuum sanding should not occur over water. RWS (Rijkswaterstaat - Dutch Water Authority) have raised concerns about this and will be checking accordingly.



## Cranes, Loading Shovels etc.

If you require a mobile crane or loading shovel during your stay in Arnhem, you will need permission from the Harbourmasters Office. You can also put in a request via email [haven@arnhem.nl](mailto:haven@arnhem.nl). The ship will be required to pay a municipality fee for placement, and a weekly m2 fee.



## Containers

Containers may only be ordered and placed on the quays or harbour after you have received express permission from the Harbourmasters Office, please note, there is a municipality fee payable for placement of a container, and a weekly fee per m2 in use. Only "CLOSED" containers may be used. It is strictly prohibited to use "OPEN" containers. All containers must be accompanied by reflective red/white markings. This is requirement as the result of a deadly collision.

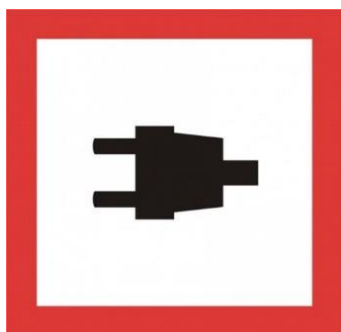


### Park-line Aqua app & web service

Mooring fees and Shore power are paid via the app "Park-Line Aqua". You can download the Park-Line Aqua App from the App store for use on the smartphone or tablet, or you can also log in via [www.parklineaqua.nl](http://www.parklineaqua.nl) if you are using a pc. In august 2019 Park-Line Aqua launched a new App and website, this entails that you will be required to renew your password. For questions concerning the new App / Website, please contact **Park-Line Aqua** on **0900-4643464** or from outside Netherlands **0031-88-468-5440**.



**Please note:** If you do not use the Park-Line Aqua App we will add an additional 50.00 euro administration cost to your invoice !!



### Generator Prohibition

We receive many complaints from nearby residents about the noise and stench of diesel generators. To help alleviate this problem, we have installed shore power units on the Nieuwe Kade, and the coming winter of 2019/2020, we are planning to install a small number of shore power units in the Nieuwe Haven. Per 1 January 2018, the municipality of Arnhem has invoked a generator prohibition, which bans the use of using on-board generators at moorings where shore power is available.

### Waste Water Disposal



In the Nieuwe Kade (NK4) is the waste water station. Here you can discharge your black water (sewage) and graywater (waste water from showers, sinks, laundries and kitchens). Please ask the harbourmaster for permission to use the station. This service is free of charge. There is an information film available here: <http://havenarnhem.nl/vuil-water-afgeven-nu-mogelijk>

### Parking Nieuwe Havenweg

Lines along the side of the road have now been added on the Nieuwe Havenweg. Please ensure that you park your vehicle within the boundaries of these lines so as not to inhibit or block the free movement of other road users. This applies especially to large vans and lorries delivering supplies to ships etc, make sure you stay within the lines. On the opposite side of the road, gravel has been placed which allows ample parking facilities.



### Nuisances



Are you experiencing annoying youngsters, cars driving too fast in your vicinity, drugs users or other nuisances on the Quays or in the Harbour?

Do not Hesitate to call 112 for the Police, so that the problems can be addressed directly !! Inform the Harbourmasters about the problems.

### Tourist tax

From January 2020, all cruise ships are required to implement and pay tourist tax. This is 2 euros per person per night. The tourist tax applies to tourists staying overnight (so not residents of Arnhem or the ships crew) in Arnhem. All overnight stays must be registered. At the start of the following calendar year you will receive a tax return statement on which you can indicate how many people have spent the night on your ship. Based on this, a tourist tax assessment will be imposed on you. It may be that a registration check will take place. So keep a good record of your overnight register. For more information:

[https://www.arnhem.nl/Inwoners/belastingen/Toeristenbelasting\\_per\\_2019](https://www.arnhem.nl/Inwoners/belastingen/Toeristenbelasting_per_2019) (Dutch)

For questions: [tourism@arnhem.nl](mailto:tourism@arnhem.nl)

